



Notice To All Patients Effective Immediately miCare COVID-19 Clinic Access

Due to the heightened awareness around COVID-19 miCare has initiated the following changes in protocols for patients access care in the clinic. The change is to minimize potential exposure and ensure we are continuing to keep our clinical staff and patients safe.

The changes are outlined below:

- miCare is *not* currently testing for COVID-19. If patients feel they have been exposed we encourage them to call the clinic directly for an appointment or triage to a higher level of care.
- Patients who are scheduled to be seen in the clinic will receive a call from a member of the clinical team to triage whether the patient can be seen telephonically, in the clinic, or needs to be referred to a higher level of care for further testing and treatment.
- Patients who are suffering from acute illness are asked to reach out to the clinic to request an appointment. The clinic phone number is **559-327-2873** and if the staff is not available to take your call please leave a voicemail with a good callback number.
- Telemedicine access after clinic operating hours – WellVia **855-935-5842**. Please contact the clinic during operating hours.
- miCare recommends patients to follow the CDC guidelines to minimize exposure and risk of contracting COVID-19.

We appreciate your understanding of the change in operations over the coming weeks. We will work closely to keep you informed of any changes as information becomes available to us.